

APPLICATION FORM

PATIENT | FAMILY ADVISORY COMMITTEE



APPLICATION INFORMATION

Full Name : Date :
Last First M.I.

Address :

City : State : ZIP code :

E-Mail : Phone :

What is your preferred contact method? : Phone Email Mail

Preferred language : Gender : Ethnicity :

MORE ABOUT YOU!

My experience with St. Anthony in the past has been as : Patient Family member of patient Neither

Are you able to commit to a 1 hour meeting every 3 months? : Yes No

What time of the day works best for you to have a meeting? _____

Can you serve as an advisor for at least 1 year? : Yes No

Do you have any experience as an advisor, volunteer or public speaker? Please describe:

Why are you interested in being a patient | family advisor at St. Anthony Regional Hospital?

Can you describe specific things healthcare professionals at St. Anthony Regional Hospital have done to help you or your loved ones?

Can you describe specific things healthcare professionals at St. Anthony Regional Hospital can do differently to be more helpful to you or your loved ones?

What positive improvements to patient care would you like to see as a result of your involvement with the Patient | Family Advisory Committee?

Please return this form to:

St. Anthony Regional Hospital
Patient | Family Advisory Committee
c/o Billie Byerly
311 South Clark Street
Carroll, Iowa 51401

Billie Byerly

Quality Management Professional
Phone: 712.792.5695
Email: bbyerly@stanthonyhospital.org

THANK YOU FOR YOUR INFORMATION

Thank you for taking the time to complete the application for St. Anthony Regional Hospital's Patient / Family Advisory Committee (PFAC). A committee term will be one year, and includes participation in 3 out of 4 quarterly meetings in addition to orientation.

- Goals:**
- Supply hospital leaders and staff insight about patient | family healthcare needs
 - Work with staff to improve patient | family services
 - Improve patient safety
 - Create a quality experience for patients | families
 - Provide a link between St. Anthony Regional Hospital and the community

During the committee meetings you may be asked to help:

- Review patient | family satisfaction tools
- Review | develop educational materials
- Improve the hospital care experience
- Ensure patient safety and prevent adverse outcomes

Qualities of a good PFAC member:

- Good communication skills
- Listen with empathy
- Honesty
- Open-minded
- Team player
- Adapts well to different situations
- Willing to partner with staff and provide a look at the patient's perspective